

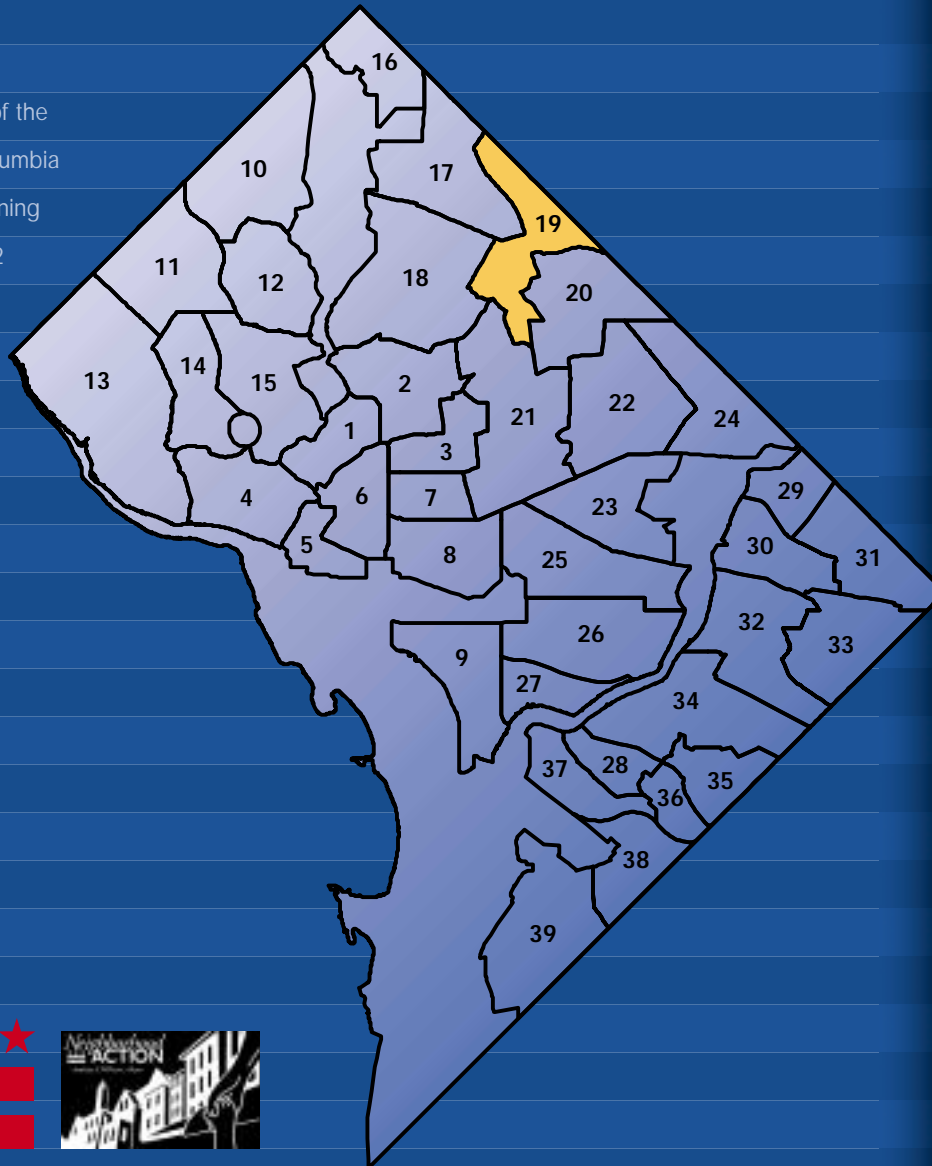
# Neighborhood Cluster

# 19

## District of Columbia Strategic Neighborhood Action Plan

### Prepared by

Government of the  
District of Columbia  
Office of Planning  
Summer 2002



GOVERNMENT OF THE DISTRICT OF COLUMBIA, ANTHONY A. WILLIAMS, MAYOR



Fort Totten  
Lamond Riggs  
Pleasant Hill  
Queens Chapel

## Acknowledgments

*The following people and groups  
deserve special recognition for the  
time they dedicated to developing  
this plan for Cluster 19:*

Advisory Neighborhood Commissions 4B  
and 4D

Citizens Aware

Cluster 19 Neighborhood Steering Committee

Fort Totten Civic Association

Lamond Community Action Group

Lamond Community Development Corporation

Lamond Riggs Civic Association

Lamond Riggs Neighborhood Civic Association

Lamond Sunshine Block Club

Pleasant Hill Community and Civic Association

Queens Chapel Civic Association

Residents of Fort Totten, Lamond Riggs,  
Pleasant Hill, and Queens Chapel

Ward 4 Economic Development Task Force

---

Claudia Canepa, Junior Planner, Office of  
Planning

Phil Heinrich, Program Manager, Office of the  
Chief Technology Officer

---

Cover: Jessie LaSalle Elementary  
School, Riggs Road NE

	Letter From the Mayor	2
	Letter From the Director	3
1	<b>Introduction</b>	5
	Neighborhood <i>Action</i>	
	Strategic Neighborhood Action Plan	
	The Comprehensive Plan	
2	<b>State of the Cluster</b>	7
	A Message From Your Neighborhood Planner	
	Cluster 19 Neighborhoods	
	Physical Characteristics and Assets	
	Demographics	
	Recent Neighborhood Activity	
3	<b>Developing Your SNAP</b>	15
	Citizen-Driven Process	
	Cluster Priorities	
	Agency Commitment Highlights	
4	<b>The Action Plan</b>	19
	Understanding the Plan	
	Agency Responses to Citizen Priorities	
	Actions With No Commitments	
5	<b>Other Neighborhood Initiatives</b>	37
	Overview	
6	<b>What Happens Now</b>	41
	Progress Updates to Your SNAP	
	Implementation of Citizen-Driven Actions	
	Role of Your Neighborhood Planner	
	<b>Appendix A:</b> Reference Materials	43
	<b>Appendix B:</b> Action Plan Partner Abbreviations	44

## Table of Contents

## Letter From the Mayor



Dear Resident,

I am very proud to present the Strategic Neighborhood Action Plan (SNAP) for your Neighborhood Cluster. I personally want to congratulate all the citizens, the citizen and civic associations, the faith community, the Advisory Neighborhood Commissioners, the businesses, and others that helped shape this plan.

I have personally reviewed these plans and am struck by the tremendous amount of work, thought, and commitment that went into their preparation. I value these SNAPs as a way to communicate directly with you, the residents and stakeholders of this marvelous city.

What began at the city-wide level with the first and second Citizen Summits in 1999 and 2001 has been expanded at the neighborhood level through the Neighborhood Planning, Neighborhood Service, and Neighborhood Outreach efforts—all part of the overall Neighborhood *Action* program. Through this triad, I have heard your concerns and priorities directly and have taken measures to respond.

This Strategic Neighborhood Action Plan is not just words on paper. Every agency in my administration has reviewed these plans to see how they might contribute to advancing the priorities and objectives you outlined here. As you know, this was a tough budget year. I instructed agencies to preserve their commitments to addressing your priorities, as they assessed how and where to trim their budgets. What's more, additional funding was provided to specifically accomplish a number of important neighborhood priorities articulated through the SNAPs across the city. This approach includes funding to install an additional 600 litter cans across the city; hire an additional Fire Inspector for every Ward; add another staff person under the Clean City Administrator, who will further the goal of neighborhood cleanliness; hire additional Historic Preservation staff to review projects in historic areas; and more. While not every priority was met, such changes signal tangible evidence of my belief that the business of government starts with the business of the people.

This SNAP document is a first of its kind. It is the first time a major city has coordinated a plan with every neighborhood in the city in a single year. It is the first product of many that will provide citizens with a record of how this government will directly respond to your priorities.

I am excited about this SNAP document and about what it signals for the future of our neighborhoods and our city. I look forward to working with you, my agencies, and other stakeholders to implement the many significant priorities you have identified here. Congratulations, and now the work begins.

Sincerely,

Anthony A. Williams  
Mayor

Dear Resident,

Enclosed is your Neighborhood Cluster's Strategic Neighborhood Action Plan (SNAP). I want to personally thank all who contributed to developing this plan and congratulate them for their hard work. Many in your neighborhood devoted considerable time identifying strategies to improve the quality of life in your neighborhood. This effort has helped us—the District government—better partner with you to make concrete improvements in our communities.

Your SNAP is a new kind of “plan for action” because it will not simply sit on a shelf. It is a document that lists key commitments by agencies and includes a timeline for implementation. It is a document whereby the commitments will be tracked by the Mayor's Office of Neighborhood *Action* to ensure that they are followed through to completion. It is an action plan and a foundation of our city's budget.

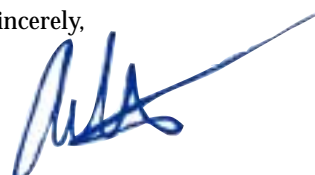
With the same level of deep commitment in developing this plan, I urge you—neighborhood groups, the faith community, businesses, nonprofits, Advisory Neighborhood Commissioners, and others—to help implement the remaining actions. While I know many of you have been active in your neighborhoods for years, implementing specific actions in this plan will help unite government and citizen efforts through its goal of addressing specific priorities identified by your neighbors.

Our work with you in your neighborhoods has just begun! Your Neighborhood Planner, Rosalynn Frazier, who helped develop this SNAP, will continue to work with you to help implement and coordinate the recently completed Takoma Central District Plan; to contribute to analyzing and selecting an alignment for the Metropolitan Branch Trail; to work with the District Department of Transportation (DDOT) and the Department of Public Works (DPW); to assist businesses in developing a

commercial revitalization strategy for 3rd Street NW in Cluster 17; and to explore neighborhood-scale development for the Georgia Avenue–Petworth Metro station area. She will also continue to provide technical support to the Ward 4 Economic Development Task Force, among other work.

I look forward to our continued work with you in your Neighborhood Cluster. Thank you and congratulations once again for all your hard work and dedication in developing this SNAP.

Sincerely,



Andrew A. Altman  
Director, Office of Planning

## Letter From the Director





## Neighborhood Action

Three years ago, Mayor Williams's administration developed a new framework for how the District government would work together with citizens and other partners to make good decisions and to improve our city. This framework was the start of *Neighborhood Action*. The mission of *Neighborhood Action* is to empower citizens to improve their communities by mobilizing and coordinating the resources of government, businesses, nonprofits, the faith community, neighborhood leaders, and the citizens themselves. *Neighborhood Action* has held four Citizen Summits: one in November 1999, a follow-up in January 2000, one in October 2001, and another in December 2001. There were also two Youth Summits to hear from our younger residents. At those public forums, citizens shared their priorities for the city, which helped redefine our District government's priorities at the city-wide level.

It was also realized, however, that there was much work to be done at the neighborhood level. As part of

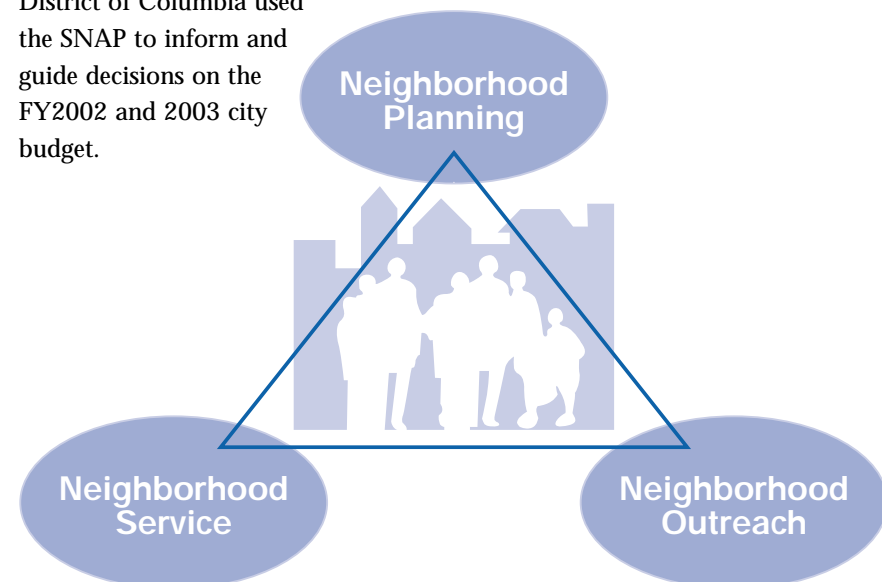
*Neighborhood Action*, the *Neighborhood Action Triangle* was created—three neighborhood initiatives aimed to identify and then solve neighborhood-specific issues. They are the *Neighborhood Service Initiative*, the *Neighborhood Outreach Program*, and the *Neighborhood Planning Initiative*. **Neighborhood Service** addresses recurring service delivery problems that require the coordinated involvement of more than one agency. **Neighborhood Outreach** holds public meetings, town halls, “coffee with the Mayor,” and other meetings to ensure that this administration stays connected to neighborhood issues. **Neighborhood Planning** has been working with citizens to identify top priority issues and to develop Strategic Neighborhood Action Plans (SNAPs) for each of the 39 Neighborhood Clusters in the city.

## Strategic Neighborhood Action Plan

This document is the SNAP for your Neighborhood Cluster. Citizens, citizen groups, businesses, the faith community, Advisory Neighborhood Commissioners, and others helped

develop this plan with the *Neighborhood Planning Initiative* located in the DC Office of Planning (OP).

The SNAP is part of *Neighborhood Action*, which is Mayor Williams's initiative to reengage citizens in the governance of their city and to establish a vision, priorities, and action for your Neighborhood Cluster. For the first time in the District, the SNAP provides residents a process to articulate and begin addressing many of the neighborhoods' most pressing challenges. The government of the District of Columbia used the SNAP to inform and guide decisions on the FY2002 and 2003 city budget.



# Introduction

# 1

Unlike the long-range goals of the Comprehensive Plan, the SNAP identifies near-term goals (i.e., goals for a 2-year period). Through a series of community workshops and meetings, community stakeholders identified the following priority areas of the Cluster 19 SNAP: Enhanced, Attractive, Well-Maintained Public Infrastructure and Public and Private Spaces; Public Safety; and Quality Public Education. Those three priorities and the actions recommended to address them reinforce several community concerns identified in the Ward 4 plan. Progress on each action committed to by a District agency will be tracked through annual status reports by the Office of Neighborhood Action.

Although the SNAP is an independent planning document not tied to the Comprehensive Plan, it could inform residents about how the Comprehensive Plan is updated in the future. Currently, the Mayor and Council are appointing a Comprehensive Planning Task Force representing a broad cross-section of stakeholders to work

with the Office of Planning as it undertakes a review of the current plan and planning process.

### The Comprehensive Plan

Throughout the SNAP process, residents asked, “How do Strategic Neighborhood Action Plans relate to the Comprehensive Plan?” While both documents outline a vision for neighborhoods and include concrete and identifiable goals for your community, there are differences in how they are used by District agencies and what the immediacy is of their effect on your neighborhood.

The *Comprehensive Plan for the National Capital* is a long-range (20 years) general policy document that provides overall guidance for the future planning and development of Washington, DC. District agencies use this document as a guide to ensure that their actions reinforce the long-term goals of the city. The Comprehensive Plan was first proposed by the Mayor and adopted by the Council in 1984 and 1985, respectively. Amendments to the plan are proposed by the Mayor and approved by

the Council every 4 years. The plan has been amended in 1989, 1994, and 1998. The plan includes both local and Federal elements and is the only planning document mandated by the Home Rule Act. There are 10 local elements, which together are usually referred to as the “District of Columbia Comprehensive Plan”: General Provisions, Economic Development, Housing, Environmental Protection, Transportation, Public Facilities, Urban Design, Downtown Plan, Human Services, and Land Use.

The Ward 4 plan—one part of the goals for the Comprehensive Plan — establishes a vision for Ward 4 over 5 years (1999–2004) that underscores ensuring that the Ward’s many existing qualities and resources are protected and enhanced. For Fort Totten, Lamond Riggs, Pleasant Hill, and Queens Chapel, the plan identifies the following as specific community concerns: economic development, transportation and traffic impacts, and land use/zoning measures to ensure compatibility with existing residential areas.



## A Message From Your Neighborhood Planner

As your Neighborhood Planner, my job has been to guide residents and stakeholders of Cluster 19 through the neighborhood planning process. The goal of this process was to facilitate a citizen-driven effort to identify neighborhood priorities to help guide District agencies, nonprofits and others to improve the quality of life in your neighborhood. Together, we have produced the first Strategic Neighborhood Action Plan (SNAP). This effort has truly been a monumental achievement!

At times, the task has not been easy. I know that historically, areas in this Cluster have not received the level of attention residents felt it deserved. There were those of you who did not want to attend another meeting—but came anyway. There were those of

you who did not believe that this process would bring about real change—but came anyway. There were those of you who worked to create a better neighborhood without government assistance and did not believe that the time had come when your government would assist you as a willing partner. Although we have a long way to go, we have heard you. This document is proof that your government is changing to better serve you, as well as providing a tool for you to hold us accountable.

I would like to recognize the tremendous commitment and dedication of all who participated in this planning process. They were active throughout the effort—reviewing and fine-tuning many elements of the draft SNAP. I look forward to continuing to work with you and your community to implement the actions outlined in this plan and to achieve the vision for livable, equitable, and vibrant neighborhoods throughout the District of Columbia.

To better understand what makes your Neighborhood Cluster special, please read the following sections, which describe both the positive and negative conditions found in your communities, including physical characteristics, demographics, and recent activity in your neighborhood.

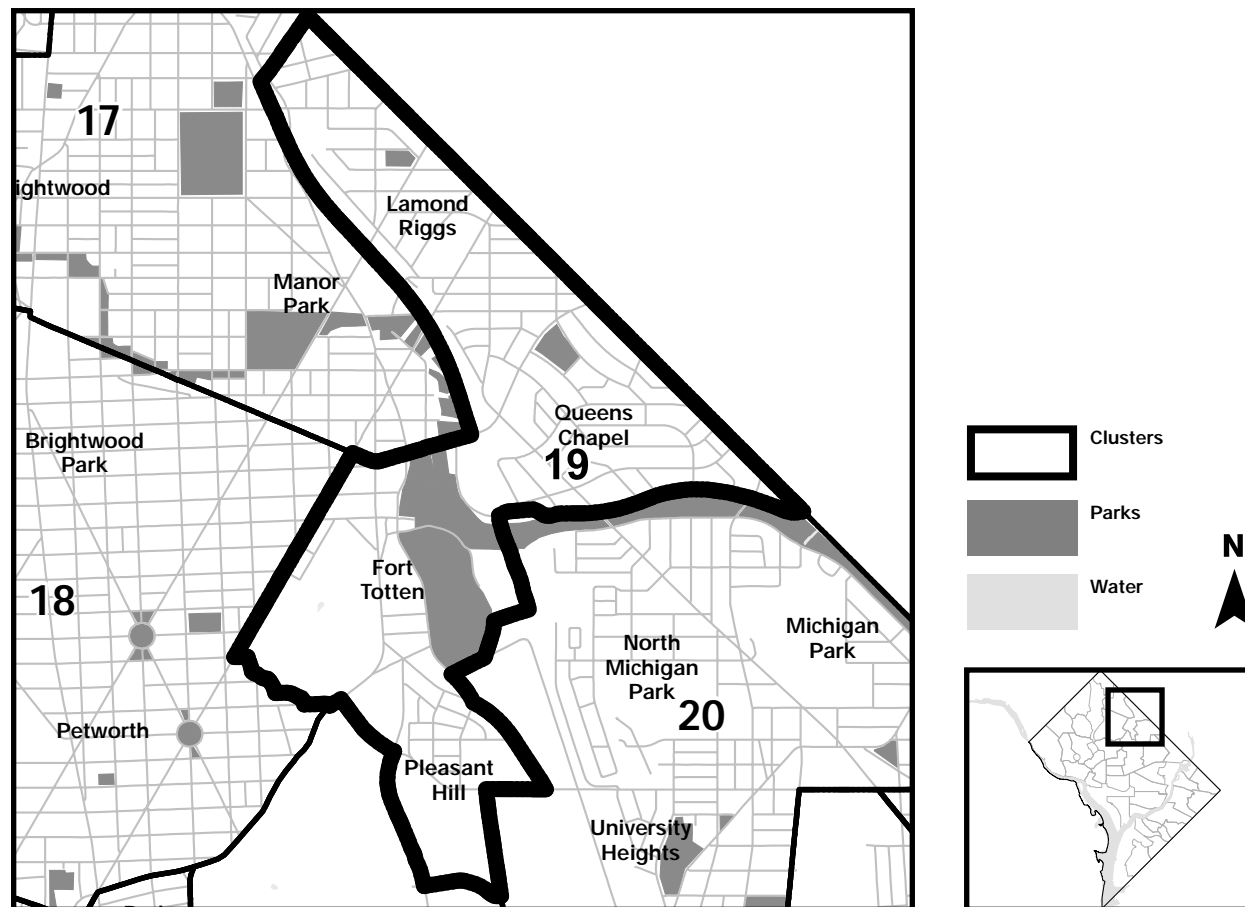
**Rosalynn Frazier**

*Neighborhood Planner, Cluster 19*

## State of the Cluster

# 2

Cluster 19: Fort Totten, Lamond Riggs, Pleasant Hill, Queens Chapel



### Cluster 19 Neighborhoods

This document is the first SNAP developed for Neighborhood Cluster 19. Your Neighborhood Cluster is shown on the map and includes the following neighborhoods:

- Fort Totten
- Lamond Riggs
- Pleasant Hill
- Queens Chapel

Residents from these four neighborhoods developed this SNAP with the help of Rosalynn Frazier, the Ward 4 Neighborhood Planner, who facilitated community workshops and meetings to complete this plan.

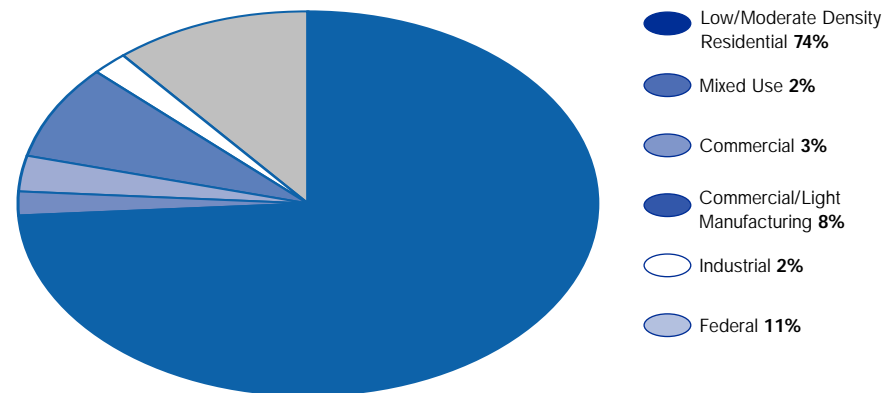
### Physical Characteristics and Assets

The majority of Cluster 19 neighborhoods are defined by attractive, well-maintained, single family detached and semi-detached homes. Major thoroughfares in the Cluster include New Hampshire Avenue and Riggs Road, which also serve as commercial activity areas. North Capitol Street is a major commuter thoroughfare, linking neighborhoods and commuters to downtown Washington. The western part of the Cluster borders the CSX Railroad right-of-way, which serves as the alignment for the Metrorail Red Line. The Green Line also serves the Fort Totten Metro station. While low bulk commercial and

light manufacturing uses are located along the tracks, those uses can cause barriers between neighborhoods and do not always offer sufficient buffering to residential areas. A breakout of the types and corresponding percentages of land uses for this Cluster is shown on the pie chart to the right.

Cluster 19 also has a rich history. Fort Totten, built around Washington to protect the city from Confederate attacks during the Civil War, is part of the historic Fort Circles Park Systems.

Land Uses in Cluster 19



Source: Zoning Data contained in the Central DC GIS Database maintained by DC Office of the Chief Technology Officer, as of April 2002

Manor Care Health Facility, New Hampshire Avenue NE



Lamond Community welcome sign,  
Kansas Avenue NE



Some highlights of Cluster 19's assets and features include the following:

- *Stable neighborhoods offer sound housing stock and a good real estate market.*
- *Cluster 19 is in a good location, with access to other parts of the city and the metropolitan Washington area.*
- *The Cluster contains Fort Totten of the National Park Service.*
- *The Red and Green Metrorail Lines serve the Fort Totten Metro station. The surrounding area offers significant economic development opportunities.*

Single-family residences in Lamond neighborhood



## Demographics

Cluster 19 has approximately 12,328 residents, representing 2% of the District's population. African Americans make up the majority of residents in this Cluster, constituting 80% of its population. The Cluster's median household income (\$41,936) is slightly less than that of the city (\$43,001). The chart to the right provides some basic information about your neighborhood such as age, race and ethnicity, and family income for 2000. It also shows data for 1990, which allows you to see how your Cluster has changed. To learn more about other demographics, you may obtain a copy of your Cluster 19 Databook by contacting the Office of Planning (OP) at 202-442-7600.

	Cluster 19: 1990	Cluster 19: 2000	City-wide: 2000
<b>Population</b>	13,768	12,328	572,059
<b>Age</b>			
Under 18 Years	14%	15%	20%
Between 18 and 65 Years	72%	67%	68%
Over 65 years	14%	18%	12%
<b>Race / Ethnicity</b>			
African American	81%	80%	60%
White	18%	16%	31%
Hispanic <sup>1</sup>	2%	3%	8%
<b>Income</b>			
Median Household Income <sup>2</sup>	\$33,468	\$41,936 <sup>3</sup>	\$43,001 <sup>3</sup>
<b>Education</b>			
High School Graduates	81%	Data not yet available	78%
College Graduates	23%	Data not yet available	39%
<b>Housing</b>			
Occupied Housing Units	5,010 units	4,879 units	274,845 units
Percentage of Housing Owner-Occupied	50%	52%	41%

Source: U.S. Census Bureau, 1990 and 2000 data.

1. People of Hispanic origin may be of any race.

2. Median income is the income level at which half of the households earn more and half earn less. It is literally the income that is in the middle.

3. Claritas, Inc., 1998 data.

### Recent Neighborhood Activity

Because Cluster 19 consists of mainly stable residential neighborhoods, most neighborhood activity has involved maintaining public infrastructure. Recent private sector interest has been spurred in the Fort Totten area, and redevelopment opportunities exist along the Riggs Road commercial corridor. The following is a list of key activities:

- *The selection of Jessie LaSalle Elementary School in the Transforming Schools Initiative (T-9).*

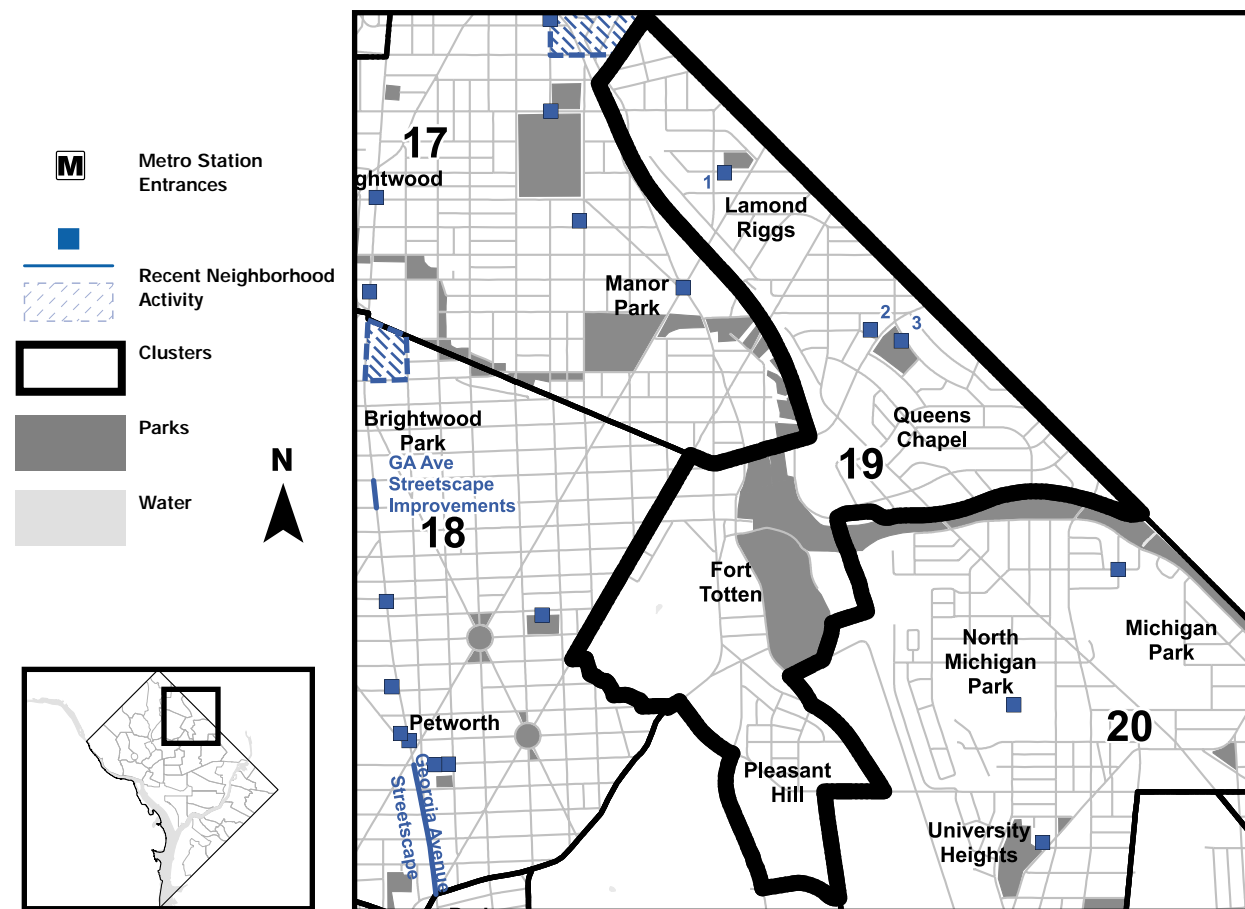
- *A planned \$4.8 million renovation of the Lamond Recreation Center.*
- *The installation of traffic signal and crosswalks in the 500 block of Riggs Road.*
- *The formation of the Lamond Community Development Corporation.*

The Recent Neighborhood Activity map on the following page depicts the key activities in your Cluster.

Lamond Recreation Center, Tuckerman Street NE



## Recent Neighborhood Activity in Cluster 19



1. Lamond Recreation Center
2. Riggs Road Traffic Signal
3. LaSalle Elementary School, a T-9 School





### Citizen-Driven Process

The commitment of Neighborhood *Action* is to engage citizens in the governance of their city and to align government priorities with citizens' priorities. Following the tradition of the Citizen Summit, the Neighborhood Planning Initiative has citizen engagement at the core of its mission. As such, the process for developing your SNAP was built around a four-phase, citizen-driven process: (1) Start Up, (2) Visioning and Identifying Essential Ingredients, (3) Action Planning, and (4) Validation.

The hard work began in phase two, when a Visioning and Identifying Essential Ingredients Workshop was held in each Neighborhood Cluster between January and June 2001. At this workshop, citizens were asked to create a list of essential ingredients

for their Cluster. Essential ingredients are characteristics vital to making a neighborhood a place where people and families can live and thrive.

Your Cluster identified and ranked seven essential ingredients as vital for a livable community:

1. Enhanced, Attractive, Well-Maintained Public Infrastructure and Public and Private Spaces
2. Public Safety
3. Quality Public Education
4. Stable Residential Community With No Displacement
5. Well-Resourced Recreational Facilities
6. Enhanced Economic Development
7. Government Accountability

### Cluster Priorities

Participants were then asked to identify three to four priority essential ingredients that would be the focus of additional action planning. For FY2002 and FY2003, they agreed upon the following priority ingredients:

- Enhanced, Attractive, Well-Maintained Public Infrastructure and Public and Private Spaces
- Public Safety
- Quality Public Education

Next, residents were invited to participate in a series of Action Planning meetings to identify specific actions for addressing their priorities. During this extensive exercise, participants were challenged to think strategically about the necessary steps and the specific locations to begin addressing the priorities. With the detailed priorities, objectives, actions, and locations, the SNAP served as a tool for District agencies in preparing their FY2003 budgets.

## Developing Your SNAP

# 3

### How We Involved You

#### Phase I: Start Up

- Conducted informal consultations with neighborhood leaders to discuss the concept of the SNAP and to develop key contacts. These consultations were held from January to March 2001.
- Recruited and formed a Neighborhood Action Steering Committee, to plan and promote the Neighborhood Cluster Workshop. The first of three Neighborhood Action Steering Committee meetings was held on April 23, 2001, followed by ongoing consultation in preparation for the workshop.

#### Phase II: Visioning and Identifying Essential Ingredients

- Convened a Neighborhood Cluster Workshop on May 19, 2001, at the former Richard Millburn/New Vistas Preparatory Public Charter Schools to identify the essential ingredients for a healthy neighborhood and to establish priorities.

#### Phase III: Action Planning

- Organized Action Planning Work Sessions to develop preliminary action plans in August 2001.

#### Phase IV: Validation

- Convened a Neighborhood Cluster meeting on October 15, 2001, to review and validate the draft plan

#### Community Outreach

- Announced Steering Committee Meetings, the Neighborhood Cluster Workshop, Action Planning Work Sessions and other meetings specific to the SNAP using a variety of outreach methods. Specifically, notices were distributed door-to-door, were sent through direct mailings, and were delivered to area ANCs & Council Member Fenty's office. Meetings were also announced at ANC, citizen, and civic association meetings and through e-mail.
- More than 50 citizens participated in the planning process.

District agencies then reviewed the neighborhood priorities as they reviewed their FY2002 budget and developed their proposed FY2003 budget. Beginning in October 2001, more than 40 agencies reviewed recommended actions and developed responses to address neighborhood priorities. Although resources are limited, agencies used neighborhood priorities as one of the inputs to help define what they should do next year, how they should be doing it, and where they should begin.

Further, when District agencies were asked to reduce their FY2003 budgets because of funding shortfalls, the Mayor and his administration emphasized that existing commitments to SNAP priorities remain untouched. Last, in a review of your SNAP and others across the city, additional funding was provided to certain agencies that needed more assistance to address neighborhood

priorities. For example, more funding was dedicated to city-wide issues such as the following:

- *Install an additional 600 litter cans across the city.*
- *Hire an additional Fire Inspector for every Ward.*
- *Hire an additional staff person who will be under the Clean City Administrator and who will further the goal of neighborhood cleanliness.*
- *Hire additional Historic Preservation staff members to review projects in historic areas, and more.*

These and other items were included in Mayor Williams' draft FY2003 budget that was submitted to the Council of the District of Columbia to consider as it reviewed and revised the budget. Now that the Council has approved the final FY2003 budget, the commitments to your neighborhoods are firm.

### Agency Commitment Highlights

In Cluster 19, some of the key actions that concerned citizens most received the following agency commitments:

Improve the Safety, Appearance, and Maintenance of Parks and Facilities.

- *The Department of Parks and Recreation (DPR) has recently hired its first landscape architect to contribute to the maintenance and beautification of parks.*
- *DPR will replace or repair lighting, benches, trash receptacles, and other amenities at park locations.*
- *DPRs Urban Park Rangers and the Metropolitan Police Department (MPD) will coordinate to ensure security in parks.*
- *DPR will undertake a \$14 million construction project to renovate the Takoma Recreation Center and Pool. The renovation will include an enclosed Olympic-size pool, new recreation center, lighting, ball fields, and parking.*

Conduct Traffic Assessments and Studies.

- *The District Department of Transportation (DDOT) will conduct a city-wide truck traffic assessment and, where needed, will impose sign restrictions.*
- *DDOT will conduct a transportation study of the Takoma neighborhood.*

Improve Infrastructure, Including Streets, Sidewalks, Crosswalks, Alleys, Trash Receptacles, and Landscaping Along Neighborhood Streets.

- *DDOT will determine the condition of infrastructure and, where necessary, will resurface or design and implement improvements along Rock Creek Ford Road, Spring Place, Longfellow and 2nd Streets, Riggs Road, and Kansas and Eastern Avenues.*
- *The Department of Public Works (DPW) will place 180 litter cans in selected areas across the city, in areas that meet certain criteria. Given the high demand for litter cans, additional funds have been allocated in FY2003 to install more than 600 litter cans. DPW will*

*strongly consider locations identified through the Neighborhood Planning process.*

Public Safety: Expand Existing and Develop New Orange Hat Patrols in Targeted Locations. Reinforce Communication Skills in Police Training.

- *MPDs Policing for Prevention Group will provide technical assistance to residents and police officers to expand and start citizen patrols.*
- *MPD will improve community policing and crime-prevention skills of officers by incorporating Policing for Prevention principles and practices throughout MPD recruit training.*

The next chapter is the centerpiece of the SNAP—The Action Plan. Specifically, it describes how District and non-District agencies are responding to the citizen priorities in FY2002, FY2003, and beyond.



## Understanding the Plan

The Cluster 19 Action Plan is where citizen-driven priorities are described in detail. The priorities specific to Cluster 19 are the following:

- Enhanced, Attractive, Well-Maintained Public Infrastructure and Public and Private Spaces
- Public Safety
- Quality Public Education

This section describes both District commitments and key community-led actions. The data are organized by the priorities described above. Each priority is further described by objectives, which articulate specific problems or needs that must be addressed in order to accomplish the priority. For example, if a Cluster's priority is Public Safety, objectives may be to "develop strategies to reduce drug activity" and to "improve relations between police and area residents." Each objective then has a specific Action Plan that includes Proposed

Action, Responsible Agencies, Budget Commitment, and Time Frame for Implementation.

As you read through the Action Plan, you will notice that many of the recommended actions list commitments from multiple agencies. It is often the case in government that several agencies with specific expertise are required to work together to fully address any one issue. In those cases, the first agency listed is the lead agency, or agency that has primary responsibility for implementing or coordinating implementation. The additional agencies listed will play a supporting role to the lead agency. An agency commitment may range from providing background information or performing technical analysis on a specific project, to funding and managing a series of activities on a city-wide initiative.

The Action Plan also acknowledges the fact that government cannot address those priority issues alone. In many instances, the agencies will

need the help of the business and institutional community, nonprofits, civic and citizen organizations, and individual citizens to create sustainable community improvement. During the SNAP process, many of the priorities identified by your neighborhood included actions that require community or private-sector leadership and participation or both. The following Action Plan includes those community-led actions, and it begins the process of engaging residents and other organized groups to work together with government to address local issues.

The following pages provide the detailed District Agency commitments and timelines to begin addressing some of your top Cluster priorities.

*Because partner names are abbreviated in this Action Plan, please refer to Appendix B for a list with the complete name of each partner.*

## The Action Plan

# 4

## Agency Responses to Citizen Priorities

## PRIORITY 1:

**Enhanced, Attractive, Well-Maintained Public Infrastructure and Public and Private Spaces**

Residents are concerned about keeping all public spaces clean and well maintained and repairing infrastructure, such as streets, sidewalks, and storm drains. Code enforcement should be increased to improve the appearance of private residential and commercial properties. Additionally, residents are concerned (1) that District agencies do not provide adequate information to citizens regarding their routine schedules of services and (2) that agencies should better coordinate their service delivery to maximize results.

## OBJECTIVE 1:

Keep public spaces clean and well maintained.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2173	Install and maintain trash receptacles.	Key locations include the following: North Capitol Street, Peabody Street, and Kansas Avenue	DPW	1814	The Department of Public Works (DPW) will place 180 litter cans in selected areas across the city, in areas that meet certain criteria. Given the high demand for litter cans, additional funds have been allocated in FY2003 to install more than 600 litter cans. DPW will strongly consider locations identified through the Neighborhood Planning process.	FY2002
2174	Keep streets well maintained and conduct regular street sweeping as scheduled.	Key locations include the following: unit block Sheridan Street	DPW	1815	DPW will continue to deliver its core business services that include street sweeping. Street-sweeping schedules in residential areas are posted on signs on the street.	Ongoing
278	Conduct an assessment of sidewalks and repair or install new sidewalks as necessary	Key locations include the following: Tuckerman Street and Kansas Avenue NE, North Capitol Street and Chillum Place, and 5900-6200 blocks of Kansas Avenue	DDOT	6075	DDOT will determine the condition of these key locations and, where necessary, will propose funds for design and construction.	FY2003
2175	Repair potholes.	Key locations include the following: New Hampshire Avenue between Eastern Avenue and Rittenhouse Street	DDOT	6051	Citizens or DDOT will report potholes to 202-727-1000, and the agency will respond within 72 hours.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 1: **Enhanced, Attractive, Well-Maintained Public Infrastructure and Public and Private Spaces**OBJECTIVE 1: **Keep public spaces clean and well maintained.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2176	Clean and maintain storm drains.	Key locations include the following: unit block Sheridan Street and North Capitol Street, and 6100-6200 blocks of Chillum Place	WASA	1817	The DC Water and Sewer Authority (WASA) will conduct a field review of the condition of catch basins at the specified locations. Any conditions requiring repair or cleaning will be addressed within 30 days. WASA cleans all catch basins on a yearly schedule.	
2177	Provide better vector control for commercial properties.	Key locations include the following: 6100-6200 blocks of Chillum Place, and unit block Sheridan Street near Post Office	DOH	4326	To support this effort, the Department of Health (DOH) will continue to enforce the Rodent Control Act of 2000, which allows it to increase existing fines and to establish new fines regarding various aspects of rodent control, including trash and litter. The DOH's rodent control does not distribute resources that are based on a Ward-specific formula. High-priority areas are determined by an assessment of the rodent population's distribution throughout the city. Resources are then distributed on the basis of need and not according to Ward.	FY2002
2178	Enforce litter laws.	Key location includes the following: unit block of Sheridan Street	MPD	4327	Police Service Area (PSA) 404 officers educate citizens at PSA meetings about litter laws. PSA 404 officers also enforce litter laws in coordination with the MPD's Environmental Crimes Unit.	FY2002
279	Conduct an assessment to upgrade New Hampshire Avenue to a "Gateway" corridor status, while preserving its residential character with appropriate streetscape.	New Hampshire Avenue	DDOT	883	DDOT will conduct an assessment of necessary actions to upgrade New Hampshire Avenue to a "gateway" corridor status.	FY2003

## Agency Responses to Citizen Priorities

PRIORITY 1: **Enhanced, Attractive, Well-Maintained Public Infrastructure and Public and Private Spaces**

OBJECTIVE 1: Keep public spaces clean and well maintained.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
280	Provide upgrades to major transportation corridors throughout the Cluster, including Riggs Road, North Capitol Street, Eastern Avenue, Missouri Avenue, and New Hampshire Avenue (repair or replace sidewalks, resurface streets, delineate crosswalks, replace/upgrade lighting, install trash receptacles, and install landscaping and street furniture).		DDOT	884	DDOT will determine the condition of these locations. Where necessary, construction will be completed in "out years."	FY2003



## Agency Responses to Citizen Priorities

PRIORITY 1: **Enhanced, Attractive, Well-Maintained Public Infrastructure and Public and Private Spaces**

OBJECTIVE 2: Improve communication and accountability from DC agencies to residents and businesses.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2179	DC agencies should develop and adhere to maintenance and service schedules of all public spaces.		DMCYF	4328	The Deputy Mayor for Children, Youth, Families, and Elders (DMCYF) will encourage all affected agencies to develop and publicize maintenance and service schedules. Monitoring and compliance strategies will also be implemented.	FY2002
			DMPSJ	7138	Public Safety Agencies, such as MPD, Fire and Emergency Medical Services (FEMS), Department of Corrections (DOC), Emergency Management Agency (EMA), and Office of the Chief Medical Examiner (OCME), are unlike other service agencies in that they do not have scheduled services (they generally respond to emergent situations). MPD, however, does have patrols in neighborhoods. Each PSA has a lieutenant in charge. Citizens should get to know their respective PSA lieutenant and patrol staff member by attending monthly PSA meetings. For more information, citizens can visit MPD's website at <www.mpd.dc.gov>.	Ongoing
2180	DC agencies should widely distribute maintenance and service schedules and should post schedules on the Internet.		DMCYF	4330	The DMCYF will encourage all affected agencies to develop and publicize maintenance and service schedules. Monitoring and compliance strategies will also be implemented.	FY2002
			DMPSJ	7139	Public Safety Agencies (MPD, FEMS, DOC, EMA, OCME) are unlike other service agencies in that they do not have scheduled services (they generally respond to emergent situations). MPD, however, does have patrols in neighborhoods. Each PSA has a lieutenant in charge. Citizens should get to know their respective PSA lieutenant and patrol staff member by attending monthly PSA meetings. For more information, citizens can visit MPD's website at <www.mpd.dc.gov>.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 1:

**Enhanced, Attractive, Well-Maintained Public Infrastructure and Public and Private Spaces**

OBJECTIVE 2:

Improve communication and accountability from DC agencies to residents and businesses.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2181	The government should better coordinate service delivery among various agencies.		DMCYF	4332	The DMCYF will encourage all affected agencies to develop and publicize maintenance and service schedules. Monitoring and compliance strategies will also be implemented.	FY2002
			DMPSJ	7140	The NSI run out of the Office of the City Administrator was created to serve this function. MPD works with NSI in each of the city's eight Wards. In an effort to build even greater coordination, this database was developed by many agencies. The plans that are developed using this data will be used to better coordinate services.	Ongoing
2182	DC agencies should better inform residents and business owners of their own responsibilities.		DMCYF	4334	The DMCYF supports such strategies and will investigate opportunities to promote this message through its citizen boards and advisory committees where residents and retailers are involved.	FY2002
			DMPSJ	7141	Public safety agencies such as the police department are continuing to work with communities to identify specific, local problems. Often the solution to those problems is public education. The first step in that process is working with city agencies such as the police through its Partnership for Problem Solving program <mpdc.dc.gov/serv/programs/volunteer.shtm> or NSI (202-727-1000) to identify the problem and target solutions. Ultimately, however, it is the responsibility of individual residents and business owners to know and comply with legal and regulatory requirements. If you have a specific question about a requirement, please contact the city using the City-wide Call Center at 202-727-1000. A representative will direct you to the appropriate agency.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 1: **Enhanced, Attractive, Well-Maintained Public Infrastructure and Public and Private Spaces**

OBJECTIVE 2: Improve communication and accountability from DC agencies to residents and businesses.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2183	DC agencies should improve the quality of services rendered, including effective monitoring of contractual work.		DMCYF	4336	The DMCYF will encourage all affected agencies to develop and publicize maintenance and service schedules. Monitoring and compliance strategies will also be implemented.	FY2002
			DMPSJ	7142	The Deputy Mayor for Public Safety and Justice (DMPSJ) works with each agency head to develop and monitor a performance contract and to monitor performance on a monthly basis. Public safety agencies are generally not able to contract out agency operations.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 1: **Enhanced, Attractive, Well-Maintained Public Infrastructure and Public and Private Spaces**

OBJECTIVE 3: Improve appearance of residential and commercial properties.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2184	Prioritize key areas where code enforcement should be increased with Ward 4 Neighborhood Services Core Team.	Key areas include the following: Kansas Avenue, Sheridan Street, and Chillum Place commercial and industrial area	NSI	4338	Additional compliance work will begin in this area in the Q3 of FY2002.	FY2002
2185	Conduct walk-throughs of prioritized areas with Ward 4 Neighborhood Services Core Team.		NSI	4339	The Ward 4 Core Team will continue to identify and work on additional Persistent Problem Areas.	FY2002
2186	Develop action plan for each prioritized area with Ward 4 Neighborhood Services Core Team.		NSI	4340	Action Plans will be completed as Persistent Problem Areas are assessed.	FY2002

## Agency Responses to Citizen Priorities

PRIORITY 2:

**Public Safety**

Residents are concerned not only about reducing criminal activity but also about providing pedestrian safety. Most residents expressed that more consistent police patrols are needed and that residents should become more involved in neighborhood watches and in reporting criminal activity. High-speed traffic on neighborhood streets is hazardous for pedestrians, particularly the elderly and children. The high level of traffic congestion contributes to the lack of safety for pedestrians.

OBJECTIVE 1:

Reduce criminal activity throughout neighborhoods.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2187	Develop a crime awareness and prevention campaign with MPD and residents in conjunction with PSAs 405 and 408. Encourage residents to be the "eyes and ears" of the community.		MPD	4341	The Policing for Prevention group will provide technical assistance to working groups of residents and police officers in the PSAs where residents are interested in setting up a citizen patrol. Development of training and outreach will begin in Q3 of FY2002, and actual training of groups will begin in Q4 of FY2002.	FY2002
2188	Educate residents on how police dispatchers handle anonymous calls for service to encourage more reporting of criminal activity.		MPD	4342	All PSA officers throughout District 4 will educate citizens at monthly PSA meetings.	Ongoing
2189	Provide and encourage volunteer and community service opportunities for children and youth to get them more involved with public safety.		MPD	4343	GREAT and DARE officers and District SROs will conduct public safety awareness along with DCPS. Volunteer activities and community service are performed by Metropolitan Police Boys and Girls Clubs. In FY2002, the MPD will implement a Youth Problem-Solving Partnerships project to create an active youth problem-solving group in each of the seven districts. In FY2003, MPD will continue to expand opportunities available for youth between the ages of 8 and 18 through programs administered by the Metropolitan Police Boys and Girls Clubs and will focus on academic achievement, sporting activities, and life skills workshops and training.	FY2002

## Agency Responses to Citizen Priorities

PRIORITY 2: **Public Safety**OBJECTIVE 1: **Reduce criminal activity throughout neighborhoods.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2190	Provide consistent, balanced police presence throughout neighborhoods.	Key location includes the following: unit block of Longfellow Street	MPD	4344	All PSAs in District 4 have officers assigned to bike patrol and foot patrol, including in the specified key location. Additionally, redeployed officers are assigned to foot patrol in these areas.	Ongoing
2191	Police officers will "casually visit" residents and business owners and will establish better relations.		MPD	4345	There are business beat officers assigned to each PSA in District 4. Other District 4 police officers conduct business checks, and The District's PSA officers, when needed, educate community members in preventative public-safety measures. This involvement is done in businesses, homes, and in PSA meetings.	Ongoing
2192	Reinforce communications skills in police training.		MPD	4346	MPD will seek to improve community policing and officers' crime-prevention skills by incorporating Policing for Prevention principles and practices throughout MPD recruit training, beginning in FY2003.	FY2003

## Agency Responses to Citizen Priorities

PRIORITY 2: **Public Safety**OBJECTIVE 2: **Reduce high-speed traffic and traffic congestion.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
281	Conduct a traffic-calming study and install traffic-calming measures.	Key location includes the following: 1st and Kennedy Streets NE	DDOT	885	DDOT, in partnership with Howard University, is developing criteria for traffic calming measures (Q3 of FY2002). Installation would occur after development of criteria (Q2 of FY2003).	FY2003
282	Conduct a transportation study to address effects of commuter traffic.	Key corridors include the following: New Hampshire Avenue, Kansas Avenue, and Riggs Road	DDOT	886	DDOT will conduct a transportation study of traffic effects in the corridors.	FY2003
2193	Conduct assessment of residential parking and parking to serve commercial retail businesses; impose new parking restrictions as needed Key locations include the following: Sheridan Street and Chillum Place.	Key corridors include the following: New Hampshire Avenue, Kansas Avenue, and Riggs Road	DDOT	4347	DDOT will explore parking strategies for increasing residential parking (change Residential Parking Permit, or RPP, hours; reduce intersection restrictions, etc.) and will work with Deputy Mayor for Planning and (DMPED) to determine commercial parking needs.	FY2003
283	Conduct assessment of truck traffic and impose restrictions where needed.	Key locations include the following: Kansas Avenue, Chillum Place, and Sheridan Street	DDOT	887	DDOT will conduct assessment and, where needed, will impose sign restrictions.	FY2002

## Agency Responses to Citizen Priorities

PRIORITY 2: **Public Safety**OBJECTIVE 3: **Provide pedestrian safety.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2194	Upgrade crosswalks with special pavement treatments at significant pedestrian crossing locations.	1st Street and Riggs Road NE., plus New Hampshire Avenue and Oneida Street	DDOT	6052	DDOT will survey locations for upgraded pedestrian crosswalks.	FY2002
2195	Revise signal timings to allow for safe pedestrian crossings.	Key intersection: New Hampshire Avenue & Peabody Street	DDOT	4349	DDOT has contracted for the development and implementation of additional signal timing plans.	FY2003
2196	Provide adequate pedestrian signage.	Key location includes the following: North Capitol and Sheridan Streets	DDOT	7340	DDOT will provide adequate pedestrian signage at this location.	FY2002
2197	Conduct assessment of bus stops to enhance pedestrian safety.	Key locations include the following: New Hampshire and Eastern Avenues	WMATA	4351	The Regional Bus Study will recommend new standards and new bus facilities, plus a series of safety enhancements for bus stops in the District and around the region. Service enhancements have been identified in the Regional Bus Study. The WMATA Board will approve recommendations as part of the FY2004 budget process. The District of Columbia must agree to subsidize the additional bus service.	FY2002



## Agency Responses to Citizen Priorities

PRIORITY 3:

**Quality Public Education**

Residents shared that there is a clear link between the quality and commitment to public education and the socio-economic vitality of the neighborhoods. Specific recommendations that residents identified are the following: (1) provide diverse educational, social, and recreational opportunities for children and youth; (2) increase parental involvement and their commitment to children; and (3) improve and maintain educational facilities. Additionally, residents believe that maintaining high standards for principals and staff members' performance is paramount to creating a thriving learning environment.

OBJECTIVE 1:

Develop and maintain high standards for principals and staff performance.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
284	Encourage principals to welcome and accept assistance from neighborhood residents and to establish a "principal support committee" consisting of parents, staff members, and community representatives to assist principals with key issues and projects.		DCPS	888	Community engagement is one of the key goals of the DCPS Business Plan and is also a responsibility of the principal. Every community has the opportunity to be engaged at the local school through the LSRT and potentially also the PTA. All schools in this Cluster have an LSRT. Contact on this issue must be made on the local level. Community members can reach out directly to principals at the local schools. A list of phone numbers for the local schools is being provided to planners and is available on the DCPS website at <www.k12.dc.us>. If community members feel that principals are not responsive, they may telephone the Parent Coordinator or Assistant Superintendent at 202-724-4222.	FY2002
2199	Form a network of residents and business people to volunteer training opportunities for teachers.		Community	4628	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 3:

**Quality Public Education**

OBJECTIVE 2:

Improve and maintain educational facilities.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2201	Work with neighborhood school principals and PTAs to establish building maintenance committees in each school so parents and residents can assist in maintaining school structures, solicit labor from businesses, and fundraise for needed materials.		DCPS	4355	This locally based responsibility requires coordination among the community, PTAs, and LSRTs. Contact the Assistant Superintendent or Parent Outreach Coordinator for a specific school for assistance (available at <www.k12.dc.us> or at 202-724-4222.)	Ongoing
2202	Develop a “building improvement action plan” for each neighborhood school.		DCPS	4356	DCPS Office of Facilities Management is addressing the building improvement of its facilities according to the following strategies: modernizations, component replacements, small capital projects, deferred maintenance improvements, and sustaining maintenance program.	Ongoing
2203	Encourage neighborhood businesses to donate supplies/materials and to assist in building projects.		Community	4629	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 3: **Quality Public Education**

OBJECTIVE 3: Increase parental involvement.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2204	Conduct a "Join Your PTA" campaign to encourage parents, neighborhood residents, and business owners to become active in PTAs.		DCPS	4358	This locally based responsibility is coordinated through PTAs. Contact the Assistant Superintendent or Parent Outreach Coordinator for assistance at 202-724-4222 or <www.k12.dc.us>.	Ongoing
2207	Seek private sector support and contribution to proposed neighborhood academies.		Community	4361	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 3:

**Quality Public Education**

OBJECTIVE 4:

Provide children and youth with more or better educational and recreational opportunities outside of school.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2208	Explore the development of “community learning centers” that operate 6 days a week during after-school hours; work with DCPS and chartered schools to use existing school space.		DCPS	4362	DCPS provides out-of-school time programs in all Ward 4 elementary and middle/junior high schools that have elected to participate.	Ongoing
2210	Develop after-school programs to target young teens, ages 11-13.		DCPS	4364	DCPS provides out-of-school time programs in all Ward 4 elementary and middle/junior high schools that have elected to participate.	Ongoing
2211	Work with DCPS and charter schools to enhance before-care and after-care programs in neighborhood elementary schools.		DCPS	4365	DCPS provides out-of-school time programs in all Ward 4 elementary and middle/junior high schools that have elected to participate.	FY2002
2212	Encourage residents to volunteer in before-care and after-care programs in neighborhood elementary schools.		DCPS	4366	Residents are encouraged by local schools to volunteer to participate in such programs.	FY2002
2213	Encourage neighborhood business owners to adopt a student and family from a neighborhood school. Establish “Good Neighbor Agreements” with neighborhood businesses to provide internship opportunities for students.		Community	4367	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	Ongoing

## Agency Responses to Citizen Priorities

PRIORITY 3: **Quality Public Education**

OBJECTIVE 4: Provide children and youth with more or better educational and recreational opportunities outside of school.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
2214	Conduct a campaign to encourage private sector corporations to link their job training and opportunities to students.		DCPS	4368	Coolidge High School has submitted a proposal to work with Local 26 to provide apprenticeship opportunities for high school seniors (in construction trades). The program started in Spring 2002. The Office of Career and Technical Education and School to Careers (202-442-5062) is willing to explore additional opportunities with the community and the principal at Coolidge High School.	FY2002
2215	Establish "neighborhood teen nights" on Friday nights. Coordinate with neighborhood churches, recreation centers, and other community-based organizations.		DPR	4369	DPR's new Associate Director for Programs will assess the current situation (by reading these plans and visiting sites) and will work with the community (and schools) to develop future programs.	FY2002
2216	Provide funding to existing youth-serving organizations to increase resources to children and youth.		DMCYF	4370	The Children and Youth Investment Trust Corporation is the mechanism by which the District supports expansion of out-of-school time funding for children and youth. Currently, 49 organizations receive multiyear funding to provide out-of-school time, youth entrepreneurship, and early childhood development programs that are available free to District residents.	Ongoing
2217	Publicize and promote free educational opportunities for children and youth.		DCPS	4371	Public awareness campaign regarding delivery of services during out-of-school time will begin in FY2002-Q3.	FY2002
2218	Restructure and expand existing programs at Takoma Recreation Center in coordination with other youth programs provided by DCPS and community-based groups.		DPR	4372	DPR's new Associate Director for Programs will assess the current situation (by reading these plans and visiting sites) and will work with the community (and schools) to develop future programs.	FY2002
			DCPS	9816	DCPS provides out-of-school time programs in all Ward 4 elementary and middle/junior high schools that have elected to participate.	FY2002

### Actions With No Commitments

Even though District agencies considered all actions that this Cluster identified, a number of actions were suggested by citizens through the SNAP process that did not receive a commitment. Reasons for a lack of commitment included the following: fiscal limitations (lack of enough money in the agency's budget), the particular agency with the authority to implement an action disagreed with the strategy, or the action needed more internal analysis before a commitment was made. These actions included the following:

Priority:

### Quality Public Education

Action	Location	Agency	Agency Response
Develop a neighborhood academy to teach parents or guardians parental skills, social skills, civic responsibility, the value of raising responsible children, and different learning methods for children.		DCPS	While parent involvement is an important goal of DCPS's Business Plan, this activity is not one that DCPS would initiate. This activity would be best conducted by the Department of Human Services (DHS) or CYFSA or might be planned by the CYIP. DCPS cannot commit to the action at this time.
Seek assistance from neighborhood school principals and teachers in developing a neighborhood academy for parents.		DCPS	While parent involvement is an important part of DCPS's Business Plan, this activity is not one that DCPS would do on its own. This activity would be best conducted by DHS or CYFSA or might be planned by the CYIP. DCPS cannot commit to the action at this time.

## Overview

While this Strategic Neighborhood Action Plan outlines and begins to address the key priorities identified by the neighborhoods in your Neighborhood Cluster, several other neighborhood initiatives are playing a major role in improving the quality of life in our neighborhoods. Those initiatives include the following:

**Neighborhood Service Initiative (NSI)**  
Neighborhood Service strives to find permanent solutions not just quick fixes for persistent problems in every Ward. To this end, the NSI, in partnership with residents and 13 District agencies, has identified Persistent Problem Areas (PPAs) in the community. In most cases, when the Metropolitan Police Department has an active Police Servicing Area Plan (PSA Plan) or a Capital Community Plan, a PPA work plan was developed. Those areas have recurring problems that need the cooperation and coordination of many government agencies to

ensure that they become clean, safe, and healthy neighborhoods. Through a Core Team approach, 13 government agency representatives come together weekly in each Ward to develop and implement work plans in an effort to mobilize, reclaim, revitalize, and sustain abatement of the problems in PPAs.

### Transforming Schools Initiative (T-9)

In FY2001, DCPS selected nine schools to reconstitute and transform, including facilities, curriculum, and staffing. In FY2002, another set will be selected, as well as in FY2003. Several schools will serve as a pilot for the new “neighborhood places” model of coordinated, neighborhood-based social services being implemented by the District agencies. The T-9 school in your Ward is LaSalle Elementary School, which is located at 501 Riggs Road NE. *Please contact Helen Flag at 202-442-5023 to learn more about this initiative.*

### Home Again: Renovating Our City's Abandoned Properties

This initiative will promote the development of the District's vacant and abandoned properties by gaining site control of the properties and by selling them to developers, who will renovate them into new homes. The initiative will begin by gaining site control in five neighborhoods: Columbia Heights, Ivy City/Trinidad, Near Northeast, Rosedale, and Shaw. Then it will expand throughout the city. The initiative's goal is to provide at least 30% of the homes to low-income families. *Please contact Neal Drobenare at 202-727-3899 to learn more about this initiative.*

## Other Neighborhood Initiatives

# 5

#### Partnership for Problem Solving

Police Lieutenants are working in partnership with the community and other stakeholders to address local public safety problems. They are developing plans specific to Police Service Areas (the geographic units that the police have implemented in the city) to facilitate the collaborative problem-solving process and to address public-safety issues. Strategies that have been developed focus on addressing offenders, victims, and locations and consist of three types of approaches: focused law enforcement, neighborhood partnership, and systemic prevention. *Please contact Ann Russell at 202-727-1585 to learn more about this initiative.*

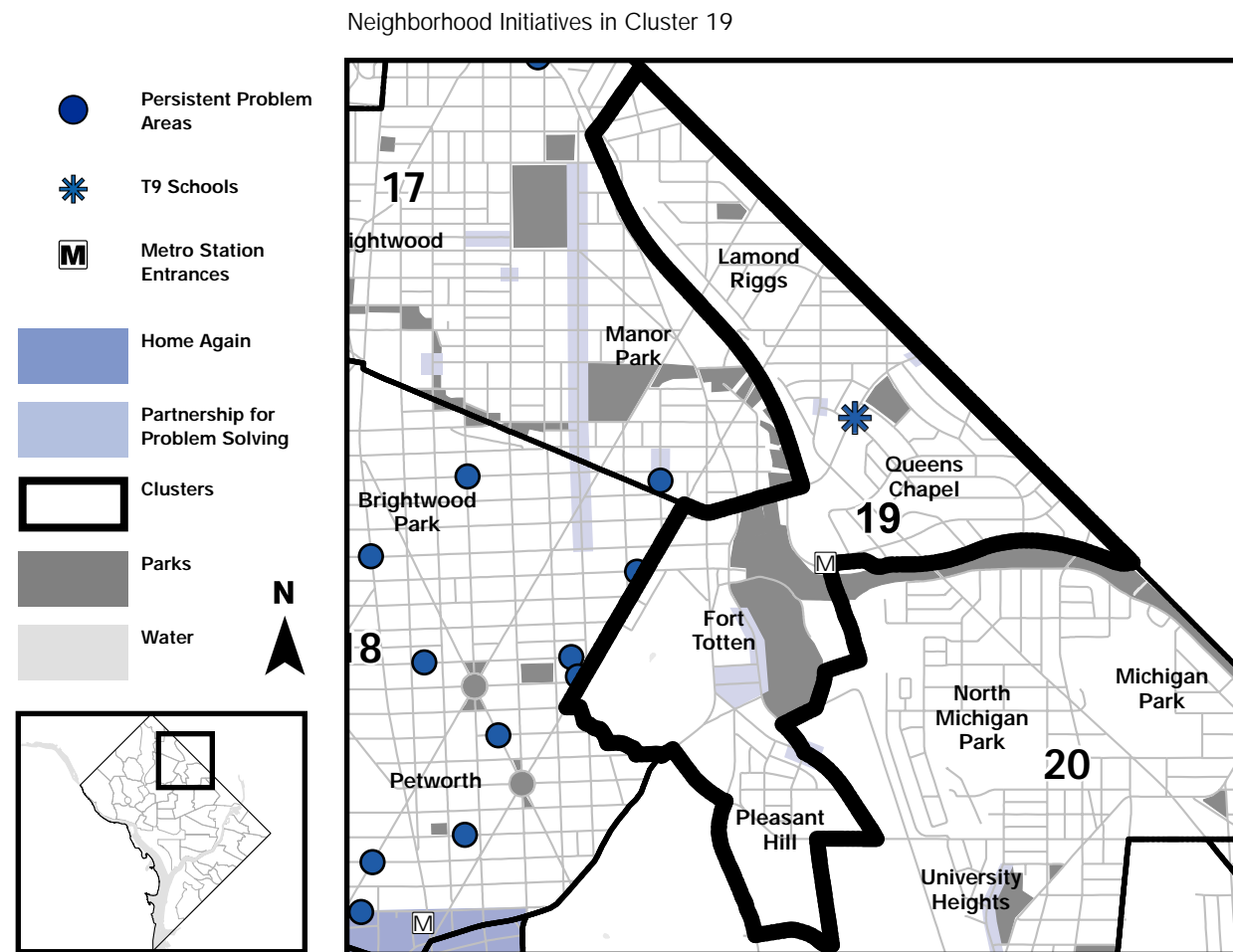
#### Transit-Oriented Development (TOD)

TOD is a land use strategy to accommodate new growth, strengthen neighborhoods, and expand choices and opportunities. TOD capitalizes on bus and rail assets to stimulate and support vibrant, compact, diverse, and accessible neighborhood centers within walking distance of transit. TOD is a strategy that allows for a rich mix of uses—residential, retail, and work places—at densities that are appropriate for the neighborhood. *Please contact Karina Ricks at 202-442-7607 to learn more about this initiative.*

In many instances, the issues addressed in the SNAPs directly link with other neighborhood initiatives, thus creating synergy in areas that will receive substantial public and private resources.

The Neighborhood Initiatives map on the next page depicts the above-mentioned initiatives that are located in your Cluster.







Your SNAP is a living document, not just a plan collecting dust on a shelf. In fact, a number of activities are currently under way to ensure that the priorities highlighted in this document are addressed. The following are examples:

#### Progress Updates to Your SNAP

The Office of Neighborhood *Action* is monitoring the status of projects with District agencies. A status update meeting will be held in each Ward twice a year to share with residents the progress of the commitments.

#### Implementation of Citizen-Driven Actions

The success of this plan depends on a strong partnership among District agencies, other agencies, businesses, community development corporations, the faith community, and you. To find community partners to help implement citizen actions, the Office of Neighborhood *Action* will be making contacts in your Cluster. You are strongly encouraged to take the initiative, to pull people or groups together, and to champion one of these actions. Please contact the Office of Neighborhood *Action* (at 202-727-2822) to learn where you might be able to help.

#### Role of Your Neighborhood Planner

Your Neighborhood Planner will be responsible for implementing several actions in this Ward. During this coming year, Rosalynn Frazier will help implement and coordinate the recently completed Takoma Plan. Several other activities she will conduct over the next year include providing planning and outreach support for the following: (1) the analysis and selection of an alignment for the Metropolitan Branch Trail administered by DDOT and DPW, (2) a commercial revitalization strategy for 3rd Street NW in Cluster 17, and (3) exploring neighborhood-scale development for the Georgia Avenue–Petworth Metro station area. She will also continue to provide technical support to the Ward 4 Economic Development Task Force, among other work.

What Happens  
Now

6



The Strategic Neighborhood Action Plans were built heavily on past and present plans and documents that have been developed by your neighborhood and the city. For your reference, we have listed a number of relevant plans and documents for your area. Many of these plans are accessible on the Neighborhood Action website at <[www.neighborhoodaction.dc.gov](http://www.neighborhoodaction.dc.gov)> or at your local library.

## Reference Materials

Plan:	Date Completed:	Plan Development Led by:
Cluster 19 FY2003 Citizen Budget Guide and Worksheet	March 18, 2002	DC Government
Cluster 19 Visioning Workshop Summary Report	Summer 2001	DC Government, Office of Planning
Cluster 19 Databook	Winter 2001	DC Government, Office of Planning
Ward 4 Plan	1998	DC Government, Office of Planning
City-wide Comprehensive Plan	1998	DC Government, Office of Planning

## Action Plan Partner Abbreviations

ABRA	Alcoholic Beverage Regulation Administration	DMCYF	Deputy Mayor for Children, Youth, Families, and Elders	NSO	Neighborhood Stabilization Officer
CAH	Commission on Arts and Humanities	DMH	Department of Mental Health	NTHP	National Trust for Historic Preservation
CBO	Community-Based Organization	DMPED	Deputy Mayor for Planning and Economic Development	OCA	Office of the City Administrator
CDC	Community Development Corporation	DMPSJ	Deputy Mayor for Public Safety and Justice	OCC	Office of Corporation Counsel
CFSA	Child and Family Services Administration	DMV	Department of Motor Vehicles	OSCC	Office of the Clean City Coordinator
DBFI	Department of Banking and Financial Institutions	DMO	Deputy Mayor of Operations	OCFO	Office of the Chief Financial Officer
DCFD	DC Fire Department	DOC	Department of Corrections	OCP	Office of Contracting and Procurement
DCHA	DC Housing Administration	DOES	Department of Employment Services	OCTO	Office of the Chief Technology Officer
DCHFA	DC Housing Finance Authority	DOH	Department of Health	OLBD	Office of Local Business Development
DCMC	DC Marketing Center	DPR	Department of Parks and Recreation	OP	Office of Planning
DCOA	DC Office of Aging	DPW	Department of Public Works	OPM	Office of Property Management
DCOP	DC Office of Personnel	EMA	Emergency Management Agency	OTR	Office of Tax and Revenue
DCPL	DC Public Libraries	EOM	Executive Office of the Mayor	OZ	Office of Zoning
DCPS	DC Public Schools	FEMS	Fire and Emergency Medical Services	PSA	Police Service Area
DCRA	Department of Consumer and Regulatory Affairs	FHA	Federal Housing Administration	TCC	Taxi Cab Commission
DDOT	District Department of Transportation	IGO	Inspector General's Office	UDC	University of the District of Columbia
DHCD	Department of Housing and Community Development	MPD	Metropolitan Police Department	WASA	DC Water and Sewer Authority
DHS	Department of Human Services	NCRC	National Capital Revitalization Corporation	WCCA	Washington Convention Center Authority
DISR	Department of Insurance and Securities Regulation	NPS	National Park Service	WMATA	Washington Metropolitan Area Transit Authority
		NSC	Neighborhood Service Coordinator	ZAC	Zoning Advisory Committee
		NSI	Neighborhood Service Initiative	ZC	Zoning Commission

# Your District Representatives

**Anthony A. Williams**  
Mayor

**Kelvin Robinson**  
Chief of Staff

**John Koskinen**  
City Administrator

## Council of the District of Columbia

**Linda W. Cropp**  
Council Chair

---

**Jim Graham**, Ward 1

**Jack Evans**, Chair Pro Tempore / Ward 2

**James H. Jones**, Chair, Advisory Neighborhood  
Commissions (ANC) 4A

**Kathleen Patterson**, Ward 3

**Adrian Fenty**, Ward 4

**Barrington D. Scott**, Chair, ANC 4B

**Vincent Orange**, Ward 5

**Sharon Ambrose**, Ward 6

**Timothy Allen Jones**, Chair, ANC 4C

**Kevin Chavous**, Ward 7

**Sandra Allen**, Ward 8

**Constance Todd**, Chair, ANC 4D

**Harold Brazil**, At-Large

**David Catania**, At-Large

**Phil Mendelson**, At-Large

**Carol Schwartz**, At-Large

---

**Eric Price**  
Deputy Mayor for Planning and  
Economic Development

**Herb Tillery**  
Deputy Mayor, Operations

**Ellen McCarthy**  
Deputy Director, Development  
Review and Zoning

**Carolyn Graham**  
Deputy Mayor for Children, Youth,  
Families, and Elders

**Andrew Altman**  
Director, Office of Planning

**Mark Platts**  
Associate Director, Neighborhood Planning

**Margret Nedelkoff Kellems**  
Deputy Mayor for Public Safety and Justice

**Toni L. Griffin**  
Deputy Director, Revitalization  
and Neighborhood Planning

**Julie Wagner**  
Acting Associate Director,  
Neighborhood Planning



**Government of the District of Columbia**

**Office of Planning**

801 North Capitol Street, NE

Suite 4000

Washington, DC 20002

TEL: (202) 442-7600

FAX: (202) 442-7638

[www.planning.dc.gov](http://www.planning.dc.gov)